

## **Accident Claims – What to Do**

If you have suffered an accident on the road, at work or just going about your business and wish to bring a claim for compensation for your injuries then writing down the following details as soon as possible will help:-

- Make a note of the time, date and location of the accident.
- Ask any witnesses to let you have their name, address and contact telephone numbers.
- Obtain the details of any other persons involved in the accident.
- If you've been injured as a bus passenger you should retain your bus ticket as proof of travel and ask the bus driver for his/her name or get a good description of the driver.
- If you are a driver or passenger in a car ensure you make a note of the other driver's registration number and make and model of the car, as well as the driver's name and address and insurance details.
- Keep receipts for everything you have had to pay for in relation to your accident, e.g. out of pocket expenses for painkillers, prescriptions, travel expenses in seeing your doctor or attending at hospital.
- The Police may be involved in investigating the cause of the incident if so, keep the police officer's details, including the incident number they will have issued you with.
- Try to keep a daily diary of the progress you are making and how you are feeling as this information may assist in any potential claim.
- We may be able to negotiate with insurers on your behalf to arrange for private treatment, for example physiotherapy, even if you don't have this yourself.
- It is important that you contact us as soon as possible if you wish to bring a claim.
- We offer home or hospital visits at no cost to you as part of our No Win No Fee service.
- Call 01925 937070 for further details and advice.